Emotion

- Price & Availability
- Order Tracking
- Invoices

“I need a …. “ forms

- Make sure you collect all the necessary information
- Reduces amount of back-and-forth emails

Burkert Website

- Online Product Selection & Comparison
- Data Sheets
- Manuals
Emotion

Bürkert authentication system

Login (email address): *

Password: *

Forgot password?

http://service.burkert.com

Burkert customer number

Burkert invoice number

Already a customer of Burkert?

Click here

Never bought before?

Click here
Emotion
Product Information

- Type in Material Number, Burkert Type or Description
- This only works for Active and non-custom part numbers

- Shows list price, quantity in stock (doesn’t show whether it is reserved for other orders) and delivery time if item needs to be ordered
- Click on part number or description to go to next screen
Emotion
Product Information

- Shows your discount for this part
- Your net price for this part

**Fact Sheets Burkert Type**

- Link above will take you to the valve type data sheet on the Burkert website
- Table on the right shows product specifications
Emotion
Order Tracking

- From drop down select order status
- Fill out date range you want to search (dates are in European format)

- Select order for which you want tracking information
Emotion
Order Tracking

Order number: 8130571379

Williams Supply Inc
210 Seventh Street
24016 Roanoke
United States

Customer reference number: 0381305623
Customer order number: P1132005
Customer order date: 22/12/2014
Name: 
Order number: 8130571379
Order date: 22/12/2014
Total amount: $99.88
Total amount inc VAT: $99.88

Sales contact Bürkert: Patti Larkin
Phone: +17045344665
Fax No.: 
Status: Completed

<table>
<thead>
<tr>
<th>Line number</th>
<th>Item number</th>
<th>Description</th>
<th>Customer part number</th>
<th>Quantity</th>
<th>Unit of measure</th>
<th>Confirmed delivery date</th>
<th>Shipping date</th>
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<tr>
<td>000010</td>
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<td>PCE</td>
<td>23/12/2014</td>
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<td>PCE</td>
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<td>22/12/2014</td>
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- Click on “Completed” under Status
Ship Via will show “Prepay and Add” or “Collect”
Click on it and it will take you to the UPS or FedEx website for tracking info
If you don’t have the invoice number or order number, you can search by date. Remember that the date is in European format DD/MM/YY
Burkert has developed these forms to help you collect all the necessary information for finding the right product for your customer’s application

- **Solenoid Valve**
- **On-Off Valve**
- **Control Valve**
- **Flow Sensor**
- **Level Sensor**
- **pH - ORP Sensor**
- **Pressure Sensor**
- **Conductivity Transmitter**
- **8644 Configuration**
Burkert Website
Finding products

[Image of Burkert's website]

www.burkert-usa.com
Burkert Website
Finding products

www.burkert-usa.com

General Purpose 3/2 Solenoids

Basic characteristics
- Type
- Operation
- Valve function
- Fluidic port connection number
- Valve function manual actuation
- Main valve orifice 1 (P) (mm)
- Main valve wetted material
- Port connection 1 type
- Port connection 1 thread type
- Port connection 1 thread marking
- Seat seal material
- Sealing toward outside material
- Voltage / rated voltage
- AC voltage
- DC voltage
- Battery voltage
- Port connection 1 flange

Technical physical characteristics
- Open Filters
- Approvals feature
- Open Filters
- Other features
- Open Filters

Show all filters

Close filter area
<table>
<thead>
<tr>
<th>Inside Sales East:</th>
<th>Shannon Passmore</th>
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<tr>
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<td><a href="mailto:shannon.passmore@burkert.com">shannon.passmore@burkert.com</a></td>
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<tr>
<td></td>
<td>704-504-4695</td>
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<tr>
<td>Inside Sales West:</td>
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<tr>
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<td><a href="mailto:samaura.mcbride@burkert.com">samaura.mcbride@burkert.com</a></td>
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<tr>
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<td>704-401-5630</td>
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<tr>
<td>Inside Technical:</td>
<td>Ty Corley</td>
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<td><a href="mailto:ty.corley@burkert.com">ty.corley@burkert.com</a></td>
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<tr>
<td></td>
<td>704-504-4696</td>
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Thank you!

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We make ideas flow.